

I. Contract Management

WINNER

London South Area Highway Maintenance

Client: Transport for London | Contractor: EnterpriseMouchel

DESCRIPTION: In 2007, EnterpriseMouchel (EM) was tasked to provide maintenance activities and ad-hoc improvements works for the southern Highways and Maintenance Works Contract area of the Transport for London Road Network. Using specific requirements (such as Environmental Service Performance Indicators (SPIs), the formulation of an annual Sustainability Plan and ISO14001 accreditation) the contract management team established an outstanding framework whereby the environmental impacts and opportunities for environmental enhancements were identified, assessed, managed and monitored. Partnership between client and contractor was a key driver to the contract management's success.

ACHIEVEMENTS: 100% of the fleet vehicles met Euro 4 and 5 emission standards (SPI 22); 99.7% excavated and 96.4% of non-excavated construction and demolition waste reused or recycled (SPI 24/25); EM provided free expert advice to supply chains used to develop and implement environmental management systems; Team worked with TfL in the formulation of a climate change adaptation action plan; Won multiple other awards such as Transport Partnership of the Year at the London Transport Awards, and platinum award from the Mayor of London Green500 scheme for reductions in CO₂ emissions.

JUDGES' QUOTE: *The development of this contract showed clear consideration and thought on the range of environmental betterment that was required from the contractors. This was then converted into a range of incentivised KPIs that were written into the contract requirements.*



[Sharon Gratton, CEEQUAL]

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